

# FOC NEWSLETTER

KENT COUNTY FRIEND OF THE COURT

## NOW AVAILABLE: TEXT ALERTS!

The [MiCase, or MiChildSupport, website](#) has been improved! You may now opt to be informed by MiCase notification, email or **even text about payments and other important events on your case.**

Nearly 5000 people have signed up already. To sign up yourself, go to your MiCase account, select "Notification" from the menu on the left side. Scroll to the bottom and select "Update Notification Settings". The menu on the right will appear, and you can click on each option to select if and how you would like to receive notifications.

If you haven't signed up for an account yet, click the sign-up button on the [MiChildSupport homepage](#). You will need some personal information, including your IV-D case number. If you can't find this number on documents at home, call or [email us](#) so we can help.

Click Here to Opt in to Text Message Notifications

Your Phone Number:

Your Phone Number

A code will be sent to the phone number you have provided to confirm we have the correct one on file.

Standard text messaging rates may apply.

Cancel

Get Code

!

If you texted "STOP" but would like to start receiving text message notifications again, send a text message with the text "IN" to 38687.

Select a notification to choose how you would like to receive it:

\$ Account Charged

\$ Account Charged 1 Day

\$ Account Charged 3 Days

\$ Account Charged 5 Days

\$ Account Overdue

! Address Missing

Bench Warrant Issued

Billing Coupon Available

Court Dates

New Document Received

\$ Payment Confirmed

\$ Payment Received

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### AUGUST 2015

#### Helpful reminders:

Don't forget important immunizations before school starts. Contact your doctor, or the [Kent County Health Department](#) for information.

You can make payments online at [www.misdu.com](http://www.misdu.com).

The court works through written orders. Keep a copy of your own court order handy.

## BACK TO SCHOOL

It's that time of year again. Kids are getting ready to go back to school and the cost of those school supplies adds up quickly. Here are a few events/organizations in Kent County that can help:

**Back-to-School Bash.** Saturday, August 22, 11am – 2pm, at the Heartside Health Center, located at 359 Division Ave S, Grand Rapids. There will be live music, snacks, activities, and backpacks stuffed with goodies for the kids.

**Heart of West MI United Way (2-1-1).** Contact them by dialing 2-1-1, or 800-887-1107. They can give referrals to back-to-school supply donation programs in the Kent County area. Service hours are Monday through Friday, 7am – 7pm.

**In The Image.** For help with basic necessities including clothing, shoes, etc. They also have a program for new shoe giveaways for elementary children. Call 616-456-6150 for more information including store times, or go to [www.intheimage.org](http://www.intheimage.org).



## KENT COUNTY FRIEND OF THE COURT

### *Our mission:*

*To assist the Family  
Division of the Circuit  
Court in facilitating the  
resolution of domestic  
relations matters so  
that children's best  
interests are  
protected.*

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Or visit Kent County's  
[website](#) for employment  
opportunities with  
Kent County and the FOC.

## ASK THE FOC: MEDICAL REIMBURSEMENT

**Q:** I am having trouble working out the payment with the other parent for uninsured medical bills for our child. Why does the reimbursement process through FOC require so much effort?

**A:** The medical reimbursement process is set by Michigan law (MCL 552.511a). The law requires that a party submit a request for reimbursement to the other party first and allow 28 days for him or her to pay the party directly. If payment isn't made, the Friend of the Court can help with collection and make sure your medical reimbursement is based on your court order. To do this, we need detailed information about the medical bills. This may seem like a lot of work, but it is important to correctly calculate how much is owed by each party.

Need more information? Click [here](#) to access our brochure on medical reimbursement and [here](#) if you need information specifically for orthodontic bills. If you need to submit a medical reimbursement you can access the forms [here](#).

Thank you for your submissions to "Ask the FOC"! Have more questions for our office? You can share your questions and suggestions for future newsletter topics via email to: [foc.mail@kentcountymi.gov](mailto:foc.mail@kentcountymi.gov) with "Newsletter" in the subject line. Please also provide your phone number so that we can follow up with you if needed.

*If you have questions specific to your case, please e-mail us with your case or docket number in the subject line instead of "Newsletter".*

## VISIT THE EBUS

**The Fifth Third Bank Financial Empowerment Mobile, the eBus, will be stopping by Duthler's Family Foods, 1226 Madison Ave. SE on Friday, August 28, 2015 from 12:30pm to 5:30pm and will be open to the community.**

The 40-foot bus, retro-fitted as a mobile classroom, is equipped with 14 personal computers and satellite technology. It is staffed by Fifth Third bankers and representatives from local community organizations. Once onboard, visitors will be able to:

- Request a credit report and review it with a professional
- Receive personalized evaluation of finances
- Speak with non-profit organizations regarding housing, money management and business advice

- Receive consultation on foreclosure prevention
- Conduct online job searches

In addition, many community organizations, including the Friend of the Court, will be there to provide information and answer questions.

Be sure to join us at Duthler's on Madison on August 28!

